

EXHIBIT 16
PTX 5429, a FRE 1006 Summary
re Customers Receiving
Updates

Customers Receiving Updates Developed or Tested in Environments Associated with Other Customers

A. O. Smith Corporation
Abilene Independent School District
Alcon Laboratories, Inc.
Aleut Management Services
American Council on Education
Anadarko Petroleum
AS America, Inc.
Bausch & Lomb
Baxter Healthcare Corporation
Board of Water Works Trustees of the City of Des Moines
Bear Stearns, Inc.
Big Lots, Inc.
Birdville Independent School District
Blue Cross Blue Shield of KC
Blue Diamond Growers
Brazoria County, Texas
Carl Karcher Restaurants
CC Industries
City of Boise, Idaho
City of Des Moines, Iowa
City of Eugene, Oregon
City of Flint, Michigan
City of Huntsville, Alabama
City of Mesa, Arizona
City of Norfolk, Virginia
City of Ontario, California
City of Overland Park, Kansas
City Utilities of Springfield, Missouri
Clear Channel Communications, Inc.
CompuCom Systems, Inc.
ConAgra Foods, Inc.
Cooper Tire and Rubber Company
Cornell University
Correctional Medical Services, Inc.
Countrywide
County of Kent Michigan
Cowlitz County, Washington
Dana Limited
Dave & Buster's, Inc.

Customers Receiving Updates Developed or Tested in Environments Associated with Other Customers

Delta Dental Plan of Michigan
Detroit Public Schools
Dick's Sporting Goods
Dobbs Temp Svc d/b/a ProStaff Personnel
Dofasco, Inc.
East Bay Municipal Utility District
Easter Seals New Hampshire, Inc.
El Camino Hospital
Empire District Electric
EnSCO International
Express, LLC
Fairchild Semiconductor, Inc.
Federated Investors
Frederick County IIT
Fundamental Administrative Services
Gemological Institute of America
Genesis HealthCare Corporation
Genesis HealthCare System
Harkins Builders
Harry and David
Hastings Entertainment
Heritage Valley Health System
HH Gregg
HickoryTech Corporation
Hitachi Global Storage Technologies
Honeywell International, Inc
Hydro One
Integrys Business Support, LLC
J. Jill Stores (USi)
J.B. Hunt Transport Services, Inc.
JBS Swift & Company
Jones Lang LaSalle Americas
Kansas City Board of Public Utilities
Kansas City Power & Light
Kichler Lighting
Knoxville Utilities Board
Koch Industries, Inc.
La Madeleine Inc.
Liz Claiborne

Customers Receiving Updates Developed or Tested in Environments Associated with Other Customers

Lone Star Business Solutions
Lucas County, Ohio
Maricopa County, Arizona
Markel Corporation - U.S.
Matheson Trucking, Inc.
McKee Foods Corporation
McLennan County, Texas
MeadWestvaco Corporation
Medtron Software Intelligence Corporation
Meskwaki Bingo Casino Hotel
Metro Vancouver
Michigan Education Special Services Association (MESSA)
Moraine Park Technical College
Mosaic
Municipality of Anchorage
Mutual of Omaha
National Grid USA Service Company, Inc.
NBC Universal
Norwegian Cruise Lines
Oakland County, Michigan
Oklahoma Publishing Company
Olin Corporation
On Assignment, Inc.
Ontario Lottery and Gaming Corporation
Overwaitea Food Group
PepsiAmericas, Inc.
PETCO Animal Supplies, Inc.
Philadelphia Corporation for Aging
Phillips Plastics Corporation
Piggly Wiggly Carolina Company
Pillsbury Winthrop Shaw Pittman LLP
Quad/Graphics, Inc.
Remy International, Inc.
Richardson Electronics
Robert Half International
Ross Stores, Inc.
Saint Barnabas Health Care System
Santa Fe Natural Tobacco Company
School District of Pittsburgh

Customers Receiving Updates Developed or Tested in Environments Associated with Other Customers

ShopKo Stores
Simon Property Group
Smurfit-Stone Container Corporation
Spherion Corporation (SFN Group)
Spokane County, Washington
St. Luke's Cornwall Hospital
Star Tribune
Steak 'n Shake
Summit Technology, Inc -Children's Health System
Summit Technology, Inc -LINC Facilities
Summit Technology, Inc -Shands Healthcare
Sybase Corporation
Terra Industries
The Navigators
Toshiba America Information Systems
USi
USI (Bayshore Community Hospital)
USI (Chipotle Mexican Grill)
USI (GMAC)
USI (Express LLC)
USI (InterGen)
USI (Limited)
Valassis Communications, Inc.
Vanderbilt University
VITAS Healthcare Corporation
Wendy's
Weyerhaeuser
Winn-Dixie Stores
Yavapai College
Young America Corporation
YRC Worldwide Technologies
Yum! Brands, Inc.